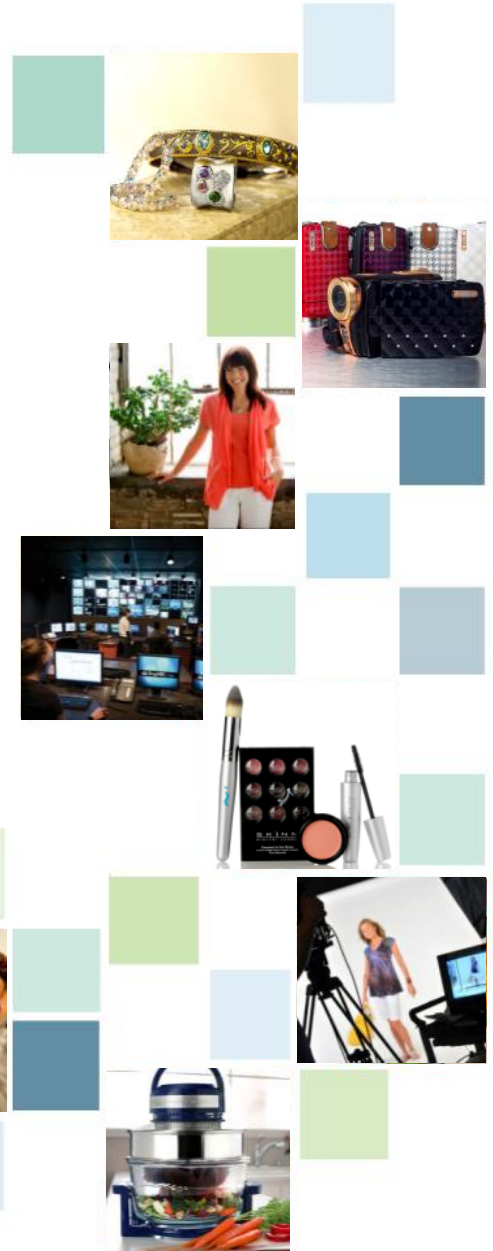




# ValueVision Media (NASDAQ: VVTV)

## MANAGEMENT PRESENTATION

August 2011



# FORWARD-LOOKING INFORMATION



## Safe Harbor

This document may contain certain "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. These statements are based on management's current expectations and accordingly are subject to uncertainty and changes in circumstances. Actual results may vary materially from the expectations contained herein due to various important factors, including (but not limited to): consumer preferences, spending and debt levels; interest rates; competitive pressures on sales, pricing and gross profit margins; the level of cable and satellite distribution for the company's programming and the fees associated therewith; the success of the company's e-commerce and new sales initiatives; the success of its strategic alliances and relationships; the ability of the company to manage its operating expenses successfully; working capital levels; the ability of the Company to establish and maintain acceptable commercial terms with third party vendors and other third parties with whom the Company has contractual relationships; changes in governmental or regulatory requirements; litigation or governmental proceedings affecting the company's operations; and the ability of the company to obtain and retain key executives and employees. More detailed information about those factors is set forth in the company's filings with the Securities and Exchange Commission, including the company's annual report on Form 10-K, quarterly reports on Form 10-Q, and current reports on Form 8-K. The company is under no obligation (and expressly disclaims any such obligation) to update or alter its forward-looking statements whether as a result of new information, future events or otherwise.

## EBITDA and Adjusted EBITDA

EBITDA represents net loss for the respective periods excluding depreciation and amortization expense, interest income (expense) and income taxes. The company defines Adjusted EBITDA as EBITDA excluding non-operating gains (losses); non-cash impairment charges and write-downs; restructuring, and chief executive officer transition costs; and non-cash share-based compensation expense. The company has included the term "Adjusted EBITDA" in our EBITDA reconciliation in order to adequately assess the operating performance of our "core" television and internet businesses and in order to maintain comparability to our analyst coverage and financial guidance, when given. Management believes that Adjusted EBITDA allows investors to make a more meaningful comparison between our core business operating results over different periods of time with those of other similar companies. In addition, management uses Adjusted EBITDA as a metric to evaluate operating performance under its management and executive incentive compensation programs. Adjusted EBITDA should not be construed as an alternative to operating income (loss) or to cash flows from operating activities as determined in accordance with generally accepted accounting principles and should not be construed as a measure of liquidity. Adjusted EBITDA may not be comparable to similarly entitled measures reported by other companies.

# VALUEVISION

Multichannel Retailer Under the ShopNBC Brand



## MULTICHANNEL RETAILING ON TV, INTERNET, MOBILE & SOCIAL

- “ShopNBC” broadcast into 79 million homes 24/7
  - Also available online and mobile
- 1.1 million active customers
- \$587M in revenue (LTM), +12% over prior period
- 44% sales via Internet and mobile
- Products and programming deliver value, entertainment, and education

## PREMIUM PRODUCTS FOR UPSCALE CONSUMERS

- Upscale average price point: \$103 LTM
- Over 15,000 products with 1,000 launched monthly:
  - Jewelry & Watches
  - Home & Electronics,
  - Health, Beauty & Fitness
  - Fashion & Accessories
- 6.4M shipped units (LTM)



## VETERAN INTERACTIVE RETAILERS EXECUTING GROWTH STRATEGY

- New leadership late 2008 & 2009, including Chairman, CEO, President & CFO
- Potential to further leverage Comcast & NBC Universal brand and relationship

## STRONG BALANCE SHEET (07/30/11)

- \$42M cash & restricted cash
- \$135M inventory & accounts receivable
- \$49M real estate & FCC license
- \$25M L/T debt





# ESTABLISHED & PROVEN INDUSTRY



	ShopNBC	HSN	QVC
<b>Revenue</b>	\$587M	\$2,139M	\$5,306M
<b>Sales Growth</b>	+12%	+4%	+4%
<b>Web Sales %</b>	43.9%	32.7%	34.7%
<b>Gross Profit Margin</b>	36.0%	34.0%	35.2%
<b>EBITDA Margin</b>	2.3%	10.4%	22.5%
<b>U.S. Households Reached</b>	78M	96M	98M
<b>Active Customer Base</b>	1.1M	4.6M (est.)	7.4M (est.)
<b>Penetration %</b>	1.5%	4.5%	7.6%
<b>Revenue per HH</b>	\$7.54	\$22.28	\$54.14
<b>Units Shipped</b>	6.4M	54.9M	117.2M
<b>Average Selling Price</b>	\$103	\$63	\$54

Source: Company Data  
(LTM ended 7/30/11)

Source: HSN Earnings Release;  
Excludes Catalog Operations  
(LTM ended 6/30/11)

Source: Liberty Media Earnings  
Release; Reflects QVC US  
Operations Only  
(LTM ended 6/30/11)

# LEADERSHIP TEAM



## Substantial Multichannel Retailing Experience

13 new senior leaders in past 3 years with ~8% Management ownership

NAME	TITLE	INDUSTRY EXPERIENCE	COMPANIES
<b>Randy Ronning</b>	Chairman	38 Years	JC Penney, QVC
<b>Keith Stewart</b>	CEO	22 Years	QVC
<b>Bob Ayd</b>	President	31 Years	Macy's, QVC
<b>Bill McGrath</b>	EVP & CFO	20 Years	Arthur Andersen, Subaru, QVC
<b>Carol Steinberg</b>	EVP Internet, Marketing & HR	17 Years	David's Bridal, QVC
<b>Jean Sabatier</b>	SVP Sales & Product Planning	14 Years	QVC
<b>Mike Murray</b>	SVP Operations	27 Years	Finger Hut
<b>Teresa Dery</b>	SVP & General Counsel	18 Years	Net Perceptions, 1 Potato 2
<b>Ashish Akolkar</b>	VP IT	14 Years	NetBriefings, Sunflower IT
<b>Beth McCartan</b>	VP Finance	18 Years	Pillsbury
<b>Nick Vassallo</b>	VP Corporate Controller	22 Years	Arthur Andersen, Fourth Shift
<b>Paul Kelley</b>	VP On-Air Talent	22 Years	VIATV, WSS, QVC
<b>Annette Repasch</b>	VP Softlines	25 Years	Saks, QVC, Stages Stores
<b>Rod Ghormley</b>	VP Home & Consumer Electronics	25 Years	QVC, Amazon.com, ShopKo
<b>Darlene Daggett</b>	Strategic Advisor - Strategy	31 Years	Acappella, QVC
<b>Rob Cochran</b>	Strategic Advisor - IT	30 Years	QVC, CIO Strategies
<b>Nancy Kunkle</b>	Strategic Advisor - Logistics	25 Years	QVC, Boeing
<b>Dennis Reustle</b>	Strategic Advisor - Commerce	25 Years	QVC

# 5-YEAR GOALS & GROWTH STRATEGIES



## 5-Year Financial Goals:

Target \$1.1 billion in sales at 8% to 12% adjusted EBITDA margin

## Growth Strategies:

1. Products and Content are King
2. Broaden product mix
3. Optimize merchandise margins
4. Drive new and active customer growth
5. Target multichannel customer
6. Leverage broadcast platform

	2007	2008	2009	2010	5-Year Target*
<b>Sales</b>	\$782M	\$568M	\$528M	\$562M	<b>\$1.1B</b>
<b>OpEx % (Ex. D&amp;A)</b>	34%	41%	37%	38%	<b>24-26%</b>
<b>Adjusted EBITDA %</b>	1%	(9%)	(4%)	0.4%	<b>8-12%</b>

\*Represents management's objectives only and does not constitute a financial forecast or projection of future company performance. These management objectives are for the company's annual operating model after a period of approximately 5 years from fiscal 2010.

# PRODUCT IS KING

Continuous Flow of New Concepts and High-Profile Brand Introductions



ShopNBC

## National Brands

## Proprietary Brands

## Key Items

### BEAUTY, HEALTH & FITNESS



**DECLÉOR**  
SKINCARE



**ISOMERS**®

**SENSA**®  
WEIGHT-LOSS SYSTEM



### JEWELRY & WATCHES



**EFFY**  
JEWELERS



*Sonia Bitton*  
FOR  
**BRILLIANTE**®



**GEM**  
TREASURES



**INVICTA**



**DEEP BLUE**   
WATCHES



**INVICTA**

### FASHION & ACCESSORIES



**GHURKA**  
LUXURY LEATHER GOODS



**Pamela McCoy**  
collections®



**ANUSCHKA**

### HOME & ELECTRONICS

*Sur la table*  
THE ART & SOUL OF COOKING

**Cuisinart**®



*cozelle*  
BEDDING



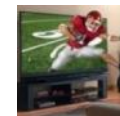
**THE SHARPER IMAGE**



**SONY**



NorthShore  
Collectible Quilts



**MITSUBISHI**



# CONTENT IS KING

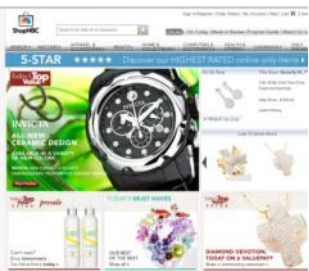
Integrated Content Offerings Are Key Differentiator



ShopNBC



Engaging Hosts  
Credible Guest Experts  
Entertainment  
Contests & Giveaways



SONY



AK ANNE KLEIN

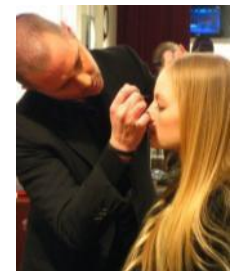
EFY JEWELERS



Sur la table THE ART & SOUL OF COOKING



Product Video  
360° Product Images  
Live Streaming  
Interactive Webcasts



Community  
Editorial  
Education  
Special Events



cozelle BEDDING

NorthShore Collectible Quilts

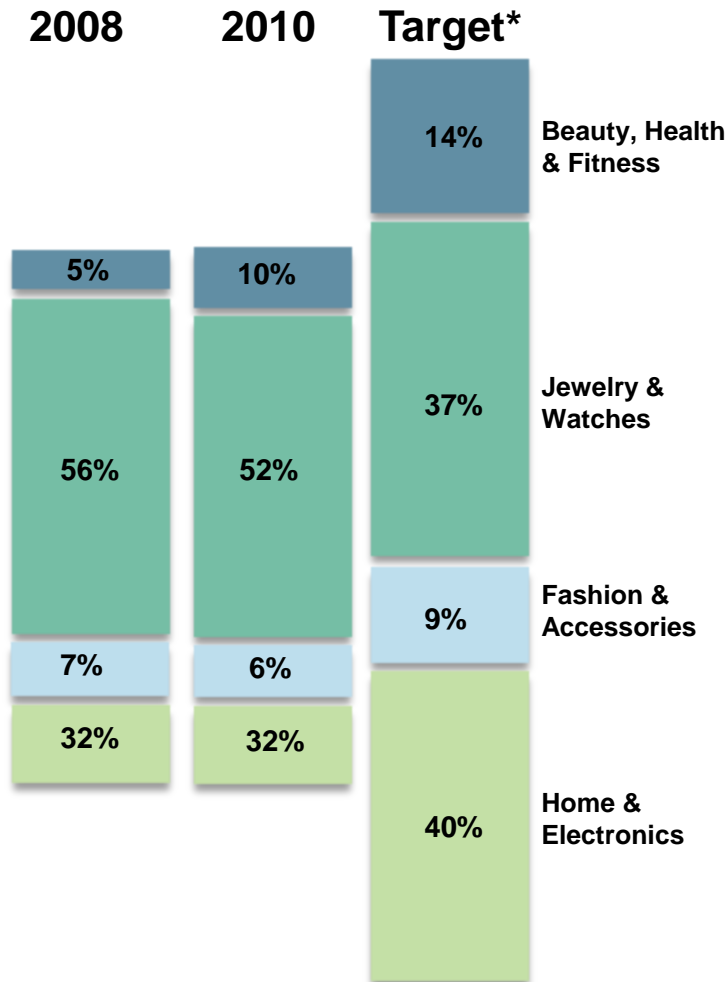


# BROADEN PRODUCT MIX

Diversify Assortment While Growing Each Category



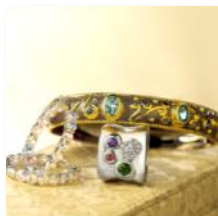
ShopNBC



- Optimize Jewelry & Watches productivity
- Expand Home & Electronics assortment in lower ASP products
- Grow Health & Beauty with AutoDelivery opportunities
- Build out Fashion to strategically lower ASP
- Maintain premium ASP positioning
- Balance overall business while attracting new customers

\*Represents management's objectives only and does not constitute a financial forecast or projection of future company performance. These management objectives are for the company's annual operating model after a period of approximately 5 years from fiscal 2010.

# OPTIMIZE MERCHANDISE MARGINS



	2008	2009	2010	Target*
<b>Jewelry &amp; Watches</b>	38%	39%	43%	44-46%
<b>Fashion &amp; Accessories</b>	42%	35%	38%	49-51%
<b>Health &amp; Beauty</b>	52%	51%	48%	51-53%
<b>Home &amp; Electronics</b>	29%	29%	32%	34-35%
<b>TOTAL Gross Margin**</b>	32%	33%	36%	36-38%

\*Represents management's objectives only and does not constitute a financial forecast or projection of future company performance. These management objectives are for the company's annual operating model after a period of approximately 5 years from fiscal 2010.

\*\*Total Company reported gross margin %.

## Key Priorities

- Focus on key items and reorder products
- Increase AutoDelivery products
- Opportunistic buying
- Expanded inventory, lower inventory turns
- Grow Fashion & Accessories business
- Minimize discounting

# DRIVE NEW & ACTIVE CUSTOMER GROWTH

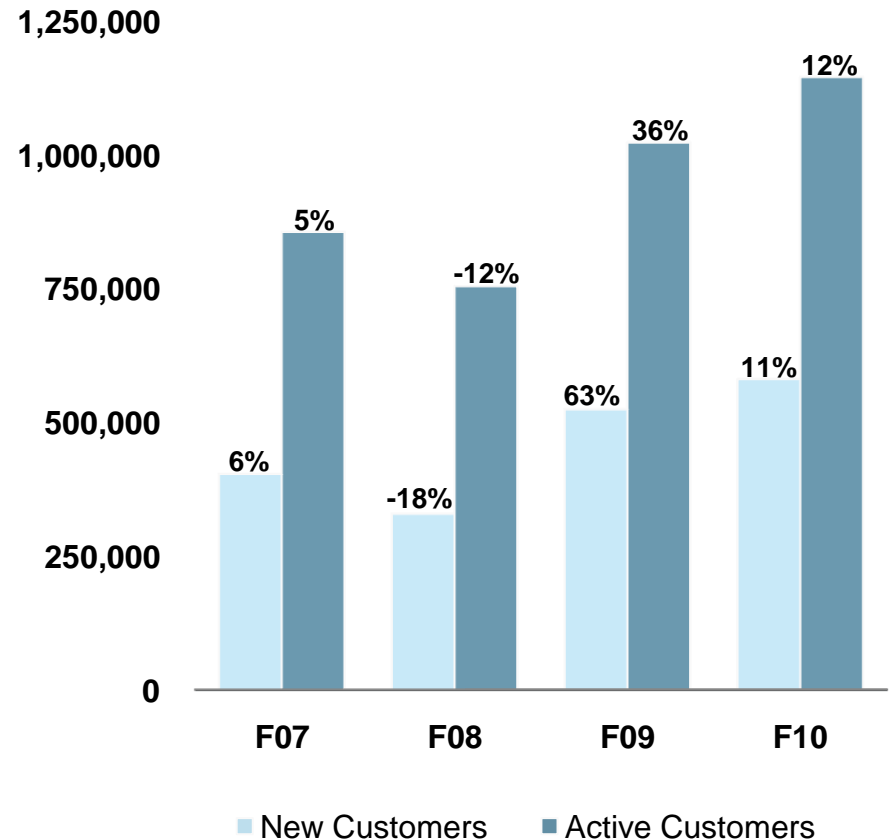


Customer Purchase Frequency	F08	F10
12+ x / yr	6%	8%
2-11x / yr	37%	40%
1x / yr	57%	52%
<b>Total</b>	<b>100%</b>	<b>100%</b>

- Drive new customer and frequency growth with expanded product mix, brands and promotions
- Targeted CRM initiatives by customer strata
- Focus on customer strata of 2-11x / yr
- 1% of shoppers already purchase 52x / yr
- Cross sell and upsell opportunities
- Improve channel placement and adjacencies

## New & Active Customers

% Growth vs. Prior Year

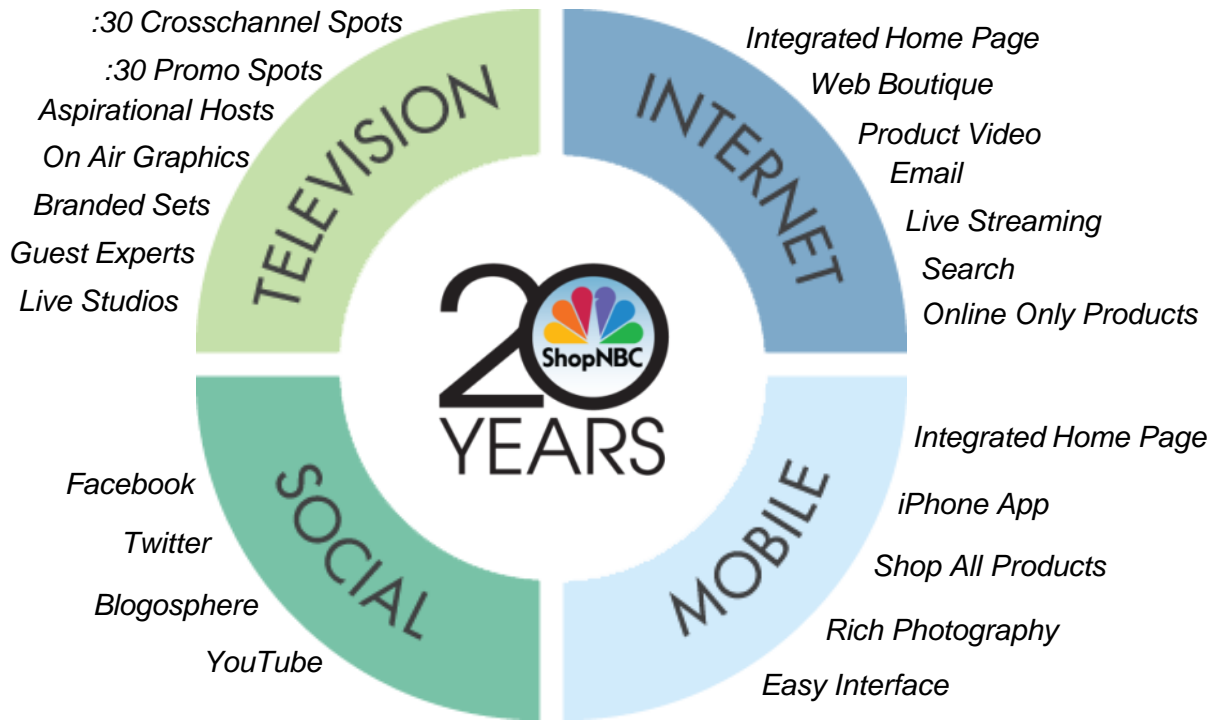


# TARGET MULTICHANNEL CUSTOMER

Leveraged Multiplatform Marketing In Real Time



ShopNBC



**TV**  
\$424/yr  
1x



**Internet**  
\$433/yr  
1x



**Multichannel**  
\$1,387/yr  
3x

- Provide a shop anytime, anywhere experience
- Building trust, community and retention
- Higher average order size, lower transaction costs
- Enables targeted promotions and cost-effective customer service

# LEVERAGE BROADCAST PLATFORM

National Footprint Is a Key Strategic Asset and Differentiator



	2008	2010	Target*
<b>Distribution Costs as % of sales</b>	22%	18%	11-13%

\*Represents management's objectives only and does not constitute a financial forecast or projection of future company performance. These management objectives are for the company's annual operating model after a period of approximately 5 years from fiscal 2010.

## Drive Increased Household Penetration

- Currently ~1.5% penetration in 79 million homes
- Increase net sales per household from \$7 to \$12
- Improve channel adjacencies and positioning among cable and satellite providers
- Leverage ~3% organic annual household growth

## Optimize Distribution Costs

- More 1 and 2 year contracts vs. long-term agreements
- Fixed-rate contracts per home vs. peers at % of sales
- Reduced annual costs \$24M as of 12/31/08
- Distribution costs currently ~ \$1.34/home
- Final legacy contract expires 12/31/12 with savings opportunity of \$15M-\$20M

# OPERATING PROGRESS TO 5-YEAR TARGET

Drive Long-Term Revenue and Adjusted EBITDA Growth

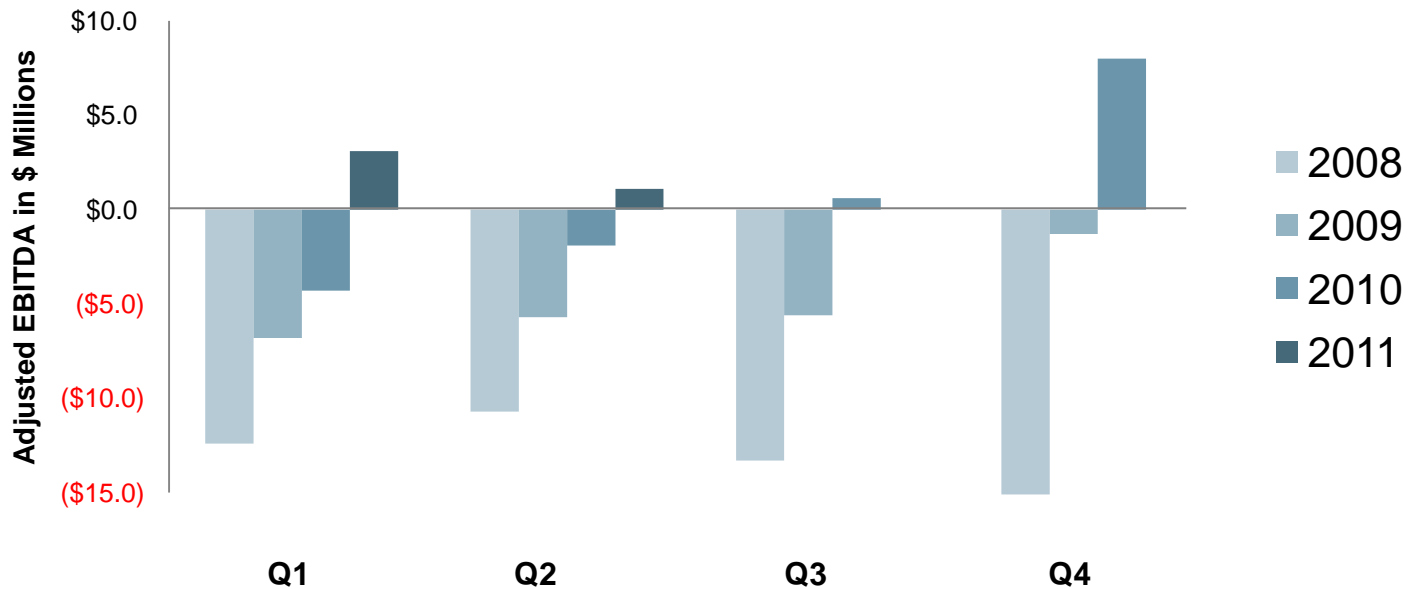


ShopNBC

	2008	2009	2010	5-YR Target*
<b>Revenue</b>	\$568M	\$528M	\$562M	\$ 1.1B
<b>Adj. EBITDA</b>	(\$51.4M)	(\$19.4M)	\$2.4M	8-12%

\*Represents management's objectives only and does not constitute a financial forecast or projection of future company performance. These management objectives are for the company's annual operating model after a period of approximately 5 years from fiscal 2010.

## Adjusted EBITDA Trends



# OPERATING PROGRESS



## SUMMARY RESULTS AND KEY OPERATING METRICS

(\$ Millions, except average price points)

	<u>F11 Q2</u>	<u>F11 Q1</u>	<u>F10 FY</u>	<u>F10 Q4</u>	<u>F10 Q3</u>	<u>F10 Q2</u>	<u>F10 Q1</u>	<u>F09 FY</u>
	<u>7/30/2011</u>	<u>4/30/2011</u>	<u>1/29/2011</u>	<u>1/29/2011</u>	<u>10/30/2010</u>	<u>7/31/2010</u>	<u>5/1/2010</u>	<u>1/30/2010</u>
Net Sales	\$ 132.1	\$ 143.5	\$ 562.3	\$ 178.8	\$ 132.3	\$ 126.2	\$ 125.0	\$ 527.9
Gross Profit	\$ 51.3	\$ 53.4	\$ 199.5	\$ 59.6	\$ 47.1	\$ 47.2	\$ 45.7	\$ 173.8
EBITDA, as adjusted	\$ 1.1	\$ 3.1	\$ 2.4	\$ 8.0	\$ 0.5	\$ (1.9)	\$ (4.3)	\$ (19.4)
Loss Before Debt Extinguishment	\$ (4.5)	\$ (3.3)	\$ (24.6)	\$ (0.2)	\$ (5.8)	\$ (7.7)	\$ (11.0)	\$ (42.0)
Debt Extinguishment*	\$ -	\$ (25.7)	\$ (1.2)	\$ (1.2)	\$ -	\$ -	\$ -	\$ -
Net Loss	\$ (4.5)	\$ (28.9)	\$ (25.9)	\$ (1.4)	\$ (5.8)	\$ (7.7)	\$ (11.0)	\$ (42.0)
Homes (Average 000s)	78,865	78,291	76,437	77,498	76,768	75,571	75,681	73,576
Net Shipped Units (000s)	1,158	1,134	5,175	1,585	1,317	1,195	1,079	4,537
Average Price Point	\$ 105	\$ 117	\$ 101	\$ 105	\$ 93	\$ 97	\$ 108	\$ 108
Return Rate %	22.7%	21.2%	19.8%	18.7%	20.8%	20.6%	19.2%	21.0%
Gross Margin %	38.8%	37.2%	35.5%	33.3%	35.6%	37.4%	36.6%	32.9%
Internet Sales as a % of Total Sales	46.1%	44.9%	41.2%	44.0%	40.5%	39.4%	39.6%	33.7%
New Customers - 12 month rolling	539,671	568,912	580,117	580,117	562,510	573,545	548,731	523,314
Active Customers - 12 month rolling	1,130,999	1,147,536	1,144,028	1,144,028	1,110,187	1,089,682	1,050,599	1,021,725

\*Debt Extinguishment expense was a one-time, non-cash charge attributed to early redemption of the GE Series B Preferred Stock in F11 Q1



## Summary P&L

(In thousands except share and per share data)

	<u>F11 Q2</u>	<u>F11 Q1</u>	<u>F10 FY</u>	<u>F10 Q4</u>	<u>F10 Q3</u>	<u>F10 Q2</u>	<u>F10 Q1</u>	<u>F09 FY</u>
	<u>7/30/2011</u>	<u>4/30/2011</u>	<u>1/29/2011</u>	<u>1/29/2011</u>	<u>10/30/2010</u>	<u>7/31/2010</u>	<u>5/1/2010</u>	<u>1/30/2010</u>
<b>Net Sales</b>	\$132,137	\$143,533	\$562,273	\$178,836	\$132,283	\$126,177	\$124,977	\$527,873
<b>Cost of Sales</b>	<u>\$80,869</u>	<u>\$90,141</u>	<u>\$362,744</u>	<u>\$119,250</u>	<u>\$85,234</u>	<u>\$79,021</u>	<u>\$79,240</u>	<u>\$354,101</u>
Gross Profit	\$51,268	\$53,392	\$199,529	\$59,586	\$47,049	\$47,156	\$45,737	\$173,772
Gross Profit %	38.8%	37.2%	35.5%	33.3%	35.6%	37.4%	36.6%	32.9%
<b>Operating Expenses:</b>								
Distribution and selling	\$46,313	\$46,476	\$181,536	\$47,682	\$42,791	\$45,021	\$46,042	\$178,015
General and administrative	\$5,408	\$4,564	\$19,172	\$5,164	\$4,445	\$4,795	\$4,768	\$18,373
Depreciation and amortization	\$3,086	\$2,982	\$13,157	\$2,943	\$2,997	\$3,527	\$3,690	\$14,320
CEO Transition	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$1,932
Restructuring costs	<u>\$0</u>	<u>\$0</u>	<u>\$1,130</u>	<u>\$292</u>	<u>\$412</u>	<u>\$50</u>	<u>\$376</u>	<u>\$2,303</u>
Total operating expense	\$54,807	\$54,022	\$214,995	\$56,081	\$50,645	\$53,393	\$54,876	\$214,943
<b>Operating loss</b>	(\$3,539)	(\$630)	(\$15,466)	\$3,505	(\$3,596)	(\$6,237)	(\$9,139)	(\$41,171)
<b>Other income (expense):</b>								
Interest income/(expense)	(\$900)	(\$2,602)	(\$9,744)	(\$3,647)	(\$2,203)	(\$2,086)	(\$1,808)	(\$4,546)
Gain on sale of investments	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$3,628
Excess of preferred stock carrying value over redemption value	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$27,300
Debt extinguishment	<u>\$0</u>	<u>(\$25,679)</u>	<u>(\$1,235)</u>	<u>(\$1,235)</u>	<u>\$0</u>	<u>\$0</u>	<u>\$0</u>	<u>\$0</u>
Total other income/(expense)	(\$900)	(\$28,281)	(\$10,979)	(\$4,882)	(\$2,203)	(\$2,086)	(\$1,808)	\$26,382
Income tax provision	(\$17)	(\$19)	\$577	(\$14)	(\$15)	\$630	(\$24)	\$91
EBITDA, as adjusted	\$1,094	\$3,118	\$2,350	\$8,046	\$538	(\$1,943)	(\$4,291)	(\$19,411)
Loss Before Debt Extinguishment or Excess Carrying Value	(\$4,456)	(\$3,251)	(\$24,633)	(\$156)	(\$5,814)	(\$7,693)	(\$10,971)	(\$41,998)
<b>Total Net Loss</b>	<u>(\$4,456)</u>	<u>(\$28,930)</u>	<u>(\$25,868)</u>	<u>(\$1,391)</u>	<u>(\$5,814)</u>	<u>(\$7,693)</u>	<u>(\$10,971)</u>	<u>(\$14,698)</u>
Weighted average number of common shares outstanding	48,131	40,655	33,326	35,141	32,781	32,703	32,680	32,538
<b>Net income/(loss) per common share</b>	\$ (0.09)	\$ (0.71)	\$ (0.78)	\$ (0.04)	\$ (0.18)	\$ (0.24)	\$ (0.34)	\$ (0.45)

# BALANCE SHEET



## Summary Balance Sheet

(In thousands except share and per share data)

	F11 Q2 7/30/2011	F11 Q1 4/30/11	F10 1/29/11	F09 1/30/10
<b>Current assets:</b>				
Cash, cash equivalents & restricted cash	\$ 42,464	\$ 45,285	\$ 51,432	\$ 22,060
Accounts receivable, net	82,930	85,176	90,183	68,891
Inventories	52,720	42,215	39,800	44,077
Prepaid expenses and other	5,240	3,688	3,942	4,333
Total current assets	183,354	176,364	185,357	139,361
<b>Property and equipment, net</b>	28,181	26,380	25,775	28,342
<b>FCC broadcasting license</b>	23,111	23,111	23,111	23,111
<b>NBC Trademark License Agreement, net</b>	3,298	121	928	4,154
<b>Other Assets</b>	2,895	3,060	3,188	1,246
	<u>\$ 240,839</u>	<u>\$ 229,036</u>	<u>\$ 238,359</u>	<u>\$ 196,214</u>
<b>Current liabilities:</b>				
Accounts payable	\$ 59,817	\$ 51,295	\$ 58,310	\$ 58,777
Accrued liabilities and other	42,662	41,817	45,488	27,215
Total current liabilities	102,479	93,112	103,798	85,992
<b>Deferred revenue</b>	61	243	425	1,153
<b>Long Term Payable</b>	-	-	4,894	4,841
<b>Term Loan</b>	25,000	25,000	25,000	-
<b>Series B Preferred Stock &amp; Accrued Dividends</b>	-	-	21,090	15,924
Total liabilities	127,540	118,355	155,207	107,910
Common stock and warrants	1,087	1,075	980	964
Additional paid-in capital	400,847	393,785	337,421	316,721
Accumulated deficit	(288,635)	(284,179)	(255,249)	(229,381)
Total shareholders' equity	113,299	110,681	83,152	88,304
	<u>\$ 240,839</u>	<u>\$ 229,036</u>	<u>\$ 238,359</u>	<u>\$ 196,214</u>

# VTV INVESTMENT SUMMARY



1. 5-year sales target of \$1.1B with 8%-12%\* adjusted EBITDA margins
2. Leveraging fixed-cost national distribution platform while growing revenue and driving adjusted EBITDA improvements
3. Restored business to growth: +12% LTM
4. Driving growth via expanded product mix, new high-profile brands, integrated marketing and disciplined working capital
5. Deleveraged balance sheet and expanded working capital via equity offerings and term loan placement
6. Broadcast into 79 million homes+ Internet and mobile national reach
7. Active customers 1.1M as of 7/30/11
8. Industry leading e-commerce sales 44%, or \$258M
9. Turned adjusted EBITDA positive Q3 '10 - Last 4 quarters
10. Expanding Wall Street visibility with research coverage by:
  - Piper Jaffray
  - Dougherty & Co.
  - Feltl and Company
  - BGB Securities, Inc.

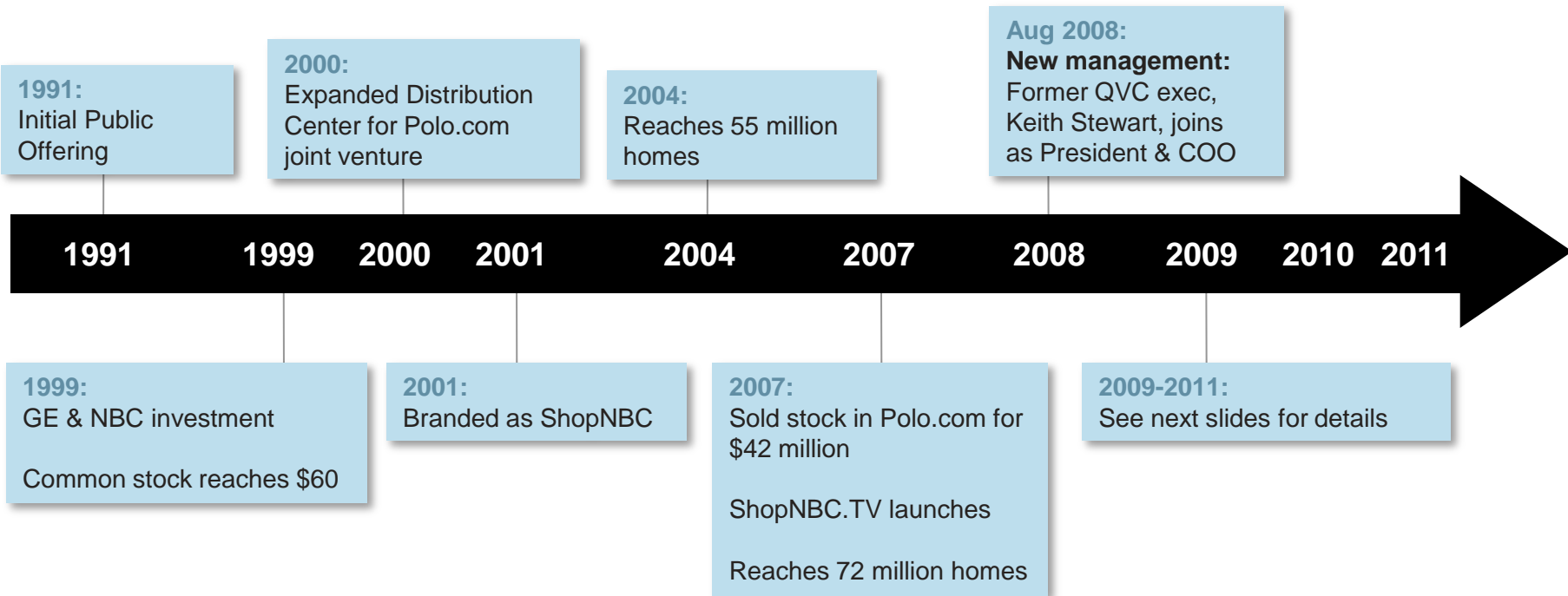
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# APPENDIX



# APPENDIX

Milestones: 1991 - 2008



# APPENDIX

Milestones: Q3 '08 – Q4 '09



ShopNBC

## Q3 2008:

Keith Stewart joins as President & COO

Mr. Stewart, former President of QVC-Germany, grew business unit from small player to country's largest shopping network

Former CEO of Andersen Worldwide, Joe Berardino, joins Board

## Q2 2009:

Randy Ronning appointed Chairman

Former QVC execs join ShopNBC Carol Steinberg, SVP of Ecomm & Marketing; Jean Sabatier, SVP of Sales & Planning

Major cable deals renewed at lower rates

106 new vendors added

## Q3 2009:

Suzanne Somers launches

122 new vendors added, over 100 new guest experts

Industry-leading ecommerce sales penetration at 34%

Extends web product mix

2008

2009

## Q4 2008:

Keith Stewart appointed CEO

Former EVP & CMO of QVC-US, Randy Ronning, joins Board  
Former President of QVC-US,

Darlene Daggett, joins as strategic advisor

## Q1 2009:

GE Preferred Stock extended 5 years

Launches iPhone app

Board of Directors reconstituted

94 new vendors and 62 brands added

Launches strategic initiative to lower price points

## Q4 2009:

Announces \$20M credit facility

Launches all-new mobile commerce

Achieves single largest sales day on Nov 8 (since mid-2008)

Surpasses 1 million customers

Reaches 76 million homes

E-commerce sales penetration at 39%

Net shipped units up 47% full year

# APPENDIX

Milestones: Q1 '10 – Q2 '11



ShopNBC

## Q1 2010:

Former EVP and CMO of QVC-US, Bob Ayd, joins as President

Margins up 510 basis points to 36.6%

Over 1,000 new products added monthly

## Q3 2010:

Sales increase 11%

EBITDA \$0.6M

Internet sales penetration at 41%

Multi-channel veteran Bill McGrath appointed CFO

## Q1 2011:

Sales up 15%; EBITDA \$3.1M

Raised \$55.6M (net) in stock offering; 9.5M shares issued for \$6.25/share\*

Proceeds used to redeem all 12% Preferred stock & dividends (\$47.3M); \$8.3M available for working capital

Named QVC veterans with combined 80 years multichannel experience as strategic advisors: Rob Cochran, Nancy Kunkle, Dennis Reustle

## \*Stock Offering Benefits:

- Eliminated \$17.5M in future dividends – PL benefit
- Early redemption of Preferred (due in 2013/2014)
- Eliminated cash sweep covenant which restricted working capital
- Strengthened balance sheet
- Accelerated all discount accretion into Q1 2011

2010

2011

## Q2 2010:

Sales increase 6% YOY

Over 200 new vendors added YTD

Surpasses 8,000 web extended products

Transactional costs down to \$2.87/unit

Internet sales penetration at 40%

## Q4 2010:

NBC trademark license extended 1 yr

Working capital expanded with \$25M term loan and \$17M equity offering

Sales up 15.2%

EBITDA \$8M

Transactional costs down to \$2.73/unit

Internet sales penetration at 44%

## Q2 2011:

Fourth consecutive EBITDA positive quarter

Internet penetration of 46%

Cross-promotions of NBC shows, Universal Picture Films, Bravo and Style Network

Digital cross-promotions of ShopNBC on NBCU sites



## Bowling Green, KY: Distribution Center

262,000 sq ft.  
Appraised Value: \$6.4MM  
Year Built: 2000

### Key points:

- Process 50,000 units per day
- Ship 6 days a week
- Use FedEx, UPS and USPS
- High security levels and protocols
- Intelligent warehouse systems and automation



## Eden Prairie, MN: Facilities

208,729 sq ft.  
Appraised Value: \$16.4MM  
Year Built: 1975

### Key points:

- State of the Art Control Room
- 5 Studios Totaling 12,500 sq ft.
- 18 Sets Ranging from Classic to High-Tech
- 3 Editing Rooms, Avid Non-Linear Systems



## Boston, MA: Television Station

Original air date: Dec 6, 1986  
First ShopNBC air date: Jan 1, 2005

### Key points:

- \$23M asset (appraised value)
- FCC license
- Full power station WWDP TV-46