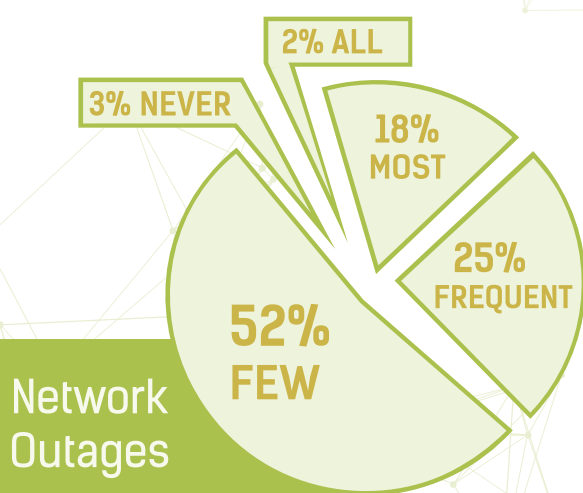


Network Complexity, Change, and Human Factors are Failing the Business

A Global Survey of Network Professionals

OCTOBER 2016

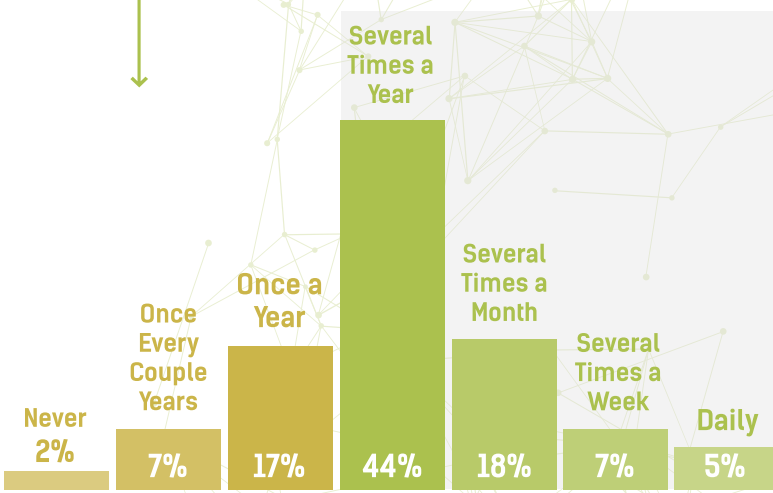
Q: “How frequently does **HUMAN ERROR** lead to network outages?”



97%

admit that human factors cause network outages

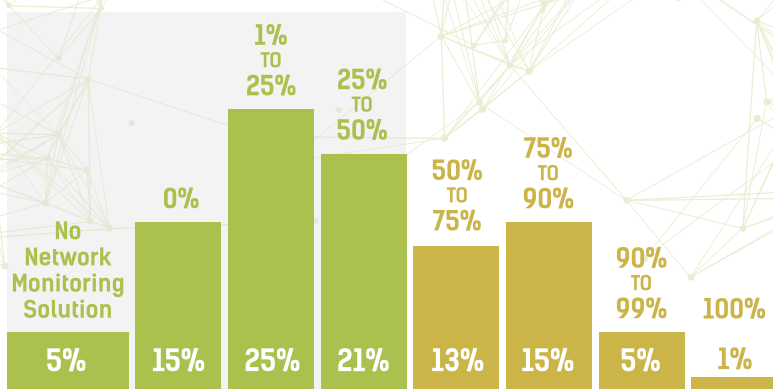
Q: “How often does a **NETWORK CHANGE** lead to a network outage or performance issue?”



74%

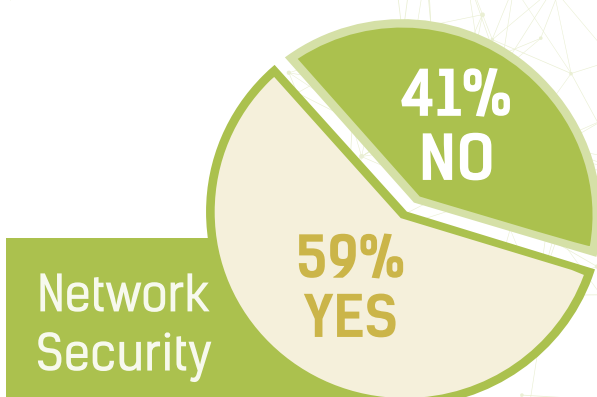
indicate network changes significantly impact the business

Q: “What percent of network performance issues or outages are **PREDICTED BY** your existing network monitoring solutions?”



Two thirds state that monitoring solutions fail to predict most issues

Q: “In your opinion are network security and segmentation **PROPERLY IMPLEMENTED** throughout the company’s network?”



4 out of 10

companies do not have network segmentation properly implemented